

Regional Communications System
Network Incident Log
May 1999

9335 Hazard Way, #105
San Diego, CA 92123
Tel. (619) 694-3663
Fax (619) 694-3433
Web Site: <http://www.co.san->

- Scheduled Maintenance
- ⬇ Unscheduled Maintenance
- ▼ System Outage

	Date Time	System(s) Impacted	Incident Summary
●	5-5-99 0830-1330	South Simulcast	Rescheduled work by City of San Diego to May 17, 1999 due to weather. Original notice was April 29, 1999. Impact: No impact to users.
▼	5-6-99 0830-1700	Lake San Marcos Peak (only)	Installed additional electrical UPS capacity for Quantar radios. Impact: Resulted in minor transmissions interruptions to some users. Buses encountered for three periods of time. Each period lasting 30 to 60 seconds. The 15 Quantar base station radios were connected to the new UPS electrical circuits in groups of 5 at a time.
●	5-12-99 0900-1700	North Simulcast (San Marcos Peak)	Completed a load test on generator. Impact: No impact to users.
●	5-17-99 0900-1500	South Simulcast (San Ysidro)	All transmitters were shut off to protect the technicians who were replacing an antenna from the City of San Diego. Impact: Degraded coverage around border area of San Ysidro.
⬇	5-24-99 0521-1200	SmartZone Controller (Primary System Center)	Analyzed alarm data and re-set the failed back-up CPU. County and Motorola staff worked at the Tech Center (Schaumburg) on the problem. Impact: "Slight" chance network could go into site trunking without any notice. No operational interruptions.
●	5-24-99	SmartZone Controller (Primary System Center)	Replaced CPU card in SmartZone controller. Impact: Controller was on-line during the entire repair. No operational interruptions.
●	5-27-99	SmartZone Controller (Primary System Center)	Replaced redundant power supply in SmartZone controller. Impact: No impact to users.
●	5-27-99	Heartland Microwave (Part of Heartland proprietary trunked system)	Motorola worked on Heartland microwave system problem. (Not RCS) Impact: Possible honking on RCS consoles.